

DRAFT Output for the One Eastern Devon Neighbourhood Workshop

1. Introduction

On 16th July 2025 One Eastern Devon ran a workshop style session to develop thinking on how Neighbourhood Teams could evolve in Eastern Devon. A wide range of organisations were involved including: Voluntary, Community and Social Enterprise (VSCE organisations), General Practice, Local Authorities, Royal Devon University Health Care, Devon Partnership Trust, Devon Integrated Care Board.

Below is a summary of the discussions and the next steps.

2. Proposed Geography for Neighbourhoods in Eastern Devon

There was consensus that the 11 PCN boundaries were a natural starting point for integrated neighbourhood teams. They make sense from a public perspective and the VCSE colleagues were supportive of this approach. From an RDUH perspective there was a willingness to realign community cluster boundaries to fit with PCNs.

3. Ideas for Principles of working in Integrated Neighbourhood Teams

- Shared responsibility and shared delivery with provider organisations account and supporting to one another
- Shared Learning
- Transparency and visibility of amongst organisations within Neighbourhoods including ensuring an understanding each other's priorities
- Simplified and resilient organisational structures and governance, based on what works well already and which avoids too many organisational layers
- Avoid creating a postcode lottery
- Focus on co-production and broader stakeholder involvement (specific mention was made of Practice Managers and also how to engage the public and including lived experience)
- A willingness to make tough decisions
- Be willing to be accountable to service users by creating feedback mechanisms that can be used to improve services

4. Suggested Aims and Outcomes

- Develop a core services offer for neighbourhoods based on Mental, Physical and Social Health (use a gap analysis to understand need against population need – build on this depending on local assets)
- Take responsibility for devolved budgets at a neighbourhood level
- Physically co-locate health / social services / VCSE services (health, GP, MH, etc)

- Facilitate prevention by working jointly to address the wider determinants of health (including housing, physical activity, social contact, supporting the family unit)
- Build better relationships VCSE organisations and make better use of the services they are able to offer
- Simplify access to services simple with no wrong door or barriers to access (“Right care – right time – right place – right person”. “Care they need, in the way they want”)
- Prioritise reducing delayed transfers of care across all settings
- Prioritise reducing dental caries amongst children

5. Risks, challenges and questions

- There are risk to community / voluntary sector if they are relied too much to support neighbourhoods
- Neighbourhood has different meaning in different settings, the messaging needs to be clear so that expectations are managed
- There is uncertainty about local government re- organisation and how new boundaries with align with Neighbourhoods
- Sharing data is often challenging and there is a need for processes to simplify getting data sharing agreements in place at a Neighbourhood level
- There is a need to link in with schools around Children and Young People and a need to be mindful of the challenges of managing the transition between CYP services and adult services
- There is a need to clarify who will have commissioning responsibilities and how would this work with Neighbourhoods
- How do combined authorities and place fit with the development of Neighbourhoods?

6. Information Needs

- Further mapping work on local services and their boundaries. Particularly for the voluntary sector.
- Housing and population growth projections would be useful
- The key is getting data linked up at a Neighbourhood level and getting Neighbourhood level data sharing in place

7. Next Steps

- Conversations with the Primary Care Collaborative Board about the concept of using PCN boundaries as the footprint, the potential to identify a first wave site. Followed by joint meetings with partners, starting with health and social care to progress early thinking. (Andy Stapley and Emma Green)
- Ideas from the workshop to be shared with emergent neighbourhoods including the suggestions for principles, aims, scope and priorities (Caroline Stead)
- Use the information collated on assets, stakeholders and networks (appendix 1) further develop the Mapping work and share this with emerging neighbourhoods, particularly ensuring we include VSCE, Children and young people's services and wider primary care i.e. Pharmacy, Optometry and Dentistry. (Caroline Stead)
- Raise the issue of how we share existing information with the population information with the emergent Neighbourhoods at the next Devon Integrated Neighbourhood Steering Group. This is about how we use existing information to inform cohorts of patients to focus on. (Caroline Stead)
- One Eastern Devon to consider how to integrate with the Neighbourhoods including oversight of their development and providing a network for testing ideas etc (Caroline Stead, Jeff Chinnock, Fiona Carden)

Appendix 1

Further information to be included in the Mapping work that will be shared with Neighbourhoods

Stakeholders

- Police
- Schools/Academies
- Education – multi-academy trusts etc re: CYP focus
- Mental Health Support Teams
- Public health nursing or school nurses
- Fire services
- Community centres and hubs inc. leisure centres
- CVS's
- MH Teams
- Dentistry
- Optometry
- Pharmacy
- Community health & social care teams
- Community based crisis cafes and groups
- Parish / town councils
- Housing & Supported living providers
- Community CYP Health services – immunisations

Community Assets

- Health & Wellbeing alliances
- Talk to OPE – One Public Estate – have supposedly mapped all public assets – can engage via LA directors
- CVSs (who can provide information assets)
- Devon carers
- Parental Minds
- University Wellbeing service
- Health & Wellbeing Alliance
- LCP

Existing collaborations – what and who and where

- Devon VCSE Assembly
- Local resilience forum
- Devon voluntary action
- Health & Wellbeing alliance
- Colab – in Exeter
- Local CVSs
- Meeting of the minds – collaboration of VCSE & CYP